

2003 CMHS Uniform Reporting System Output Tables



MASSACHUSETTS



Mental Health Community Services Block Grant:

CMHS Uniform Reporting System: 2003 State Report



Massachusetts

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FY 2002 MHBG Expenditures	\$7,931,447
FY 2002 SMHA Community MH Expenditures	\$542,800,000
FY 2002 Per Capita Community MH Expenditures	\$85.09
FY 2002 Community Percent of Total SMHA Spending	79%

Statewide Mental Health Agency Data*

27,464 Total Clients Served by SMHA System
19,945 Clients Served in Community Settings
1,598 Clients Served in State Hospitals

4.27 Total Utilization rate per 1,000 population
3.10 Community Utilization rate per 1,000 population
0.25 Hospital Utilization rate per 1,000 population

Gender

47% Female
53% Male

Employment Adult With Known Status:

16% Percent Employed
46% Percent Not In Labor Force
38% Percent Unemployed

Race/Ethnicity:

9.6% Black or African American
75.3% White
10.8% Other (includes race not available)
4.6% Hispanic or Latino Reported as Ethnic Group

Living Situation

66.1% Private Residence
Foster Home
13.3% Residential Care
Crisis Residence
Children's Residential Treatment
4.6% Institutional Setting
0.9% Jail/Correctional Facility
5.1% Homeless or Shelter
10.0% Other Living Situation

Age:

0.0% Age 0 to 3
4.2% Age 4 to 12
8.3% Age 13 to 17
4.3% Age 18 to 20
78.4% Age 21 to 64
3.5% Age 65 to 74
1.2% Age 75 and over
- Not Available

Medicaid Funding Status of Consumers

44% Medicaid Only
22% SMHA Funds Only (Non-Medicaid)
35% Both Medicaid and Other Funds

Consumer Perception of Care: (Adults):

70% Access to Services
78% Quality/Appropriateness of Services
64% Outcomes from Services
82% Participation in Treatment Planning
79% Overall Satisfaction with Care

Consumer Perception of Care: (Children/Adolescents):

Access to Services
Quality/Appropriateness of Services
Outcomes from Services
Participation in Treatment Planning
Cultural Sensitivity of Providers

Outcome Measures Developmental

1% State Hospital Readmissions: 30 Days
4% State Hospital Readmissions: 180 Days
Readmission to any psychiatric hospital: 30 Days

* Based on 2003 URS data provided by US States and Territories per annual reporting guidelines.

The Community Mental Health Block Grant is administered by the Center for Mental Health Services within the Substance Abuse and Mental Health Services Administration of the US Department of Health and Human Services



STATE MENTAL HEALTH MEASURES: CMHS Uniform Reporting System: Measures

STATE: **Massachusetts**

URS Year 2 Reporting

Basic Measures		Number	Rate	US FY 2003	Rate	States
Indicator 1	Penetration Rate per 1,000 population	27,464	4.27	5,140,937	18.69	50
Indicator 2	Community Utilization per 1,000 population	19,945	3.10	4,683,308	17.56	42
Indicator 3	State Hospital Utilization per 1,000 population	1,598	0.25	166,916	0.62	40
Indicator 4	Medicaid Funding Status	20,313	78.3%	2,645,140	53.1%	40
Indicator 5	Homeless Status	726	4.3%	113,409	3.4%	41
Indicator 6	Employment Status	2,136	30%	511,065	32%	42
Indicator 7	State Hospital Admission Rate	1,136	0.71	178,908	1.07	44
Indicator 8	Community Admission Rate	19,699	0.99	1,756,025	0.60	36
Indicator 9	State Hospital LOS Discharged Adult Patients		62		191	39
Indicator 10	State Hospital LOS Resident Adult Patients		313		59	35
Indicator 11	Percent of Client who meet SMI definition		100.0%		71.1%	39
Indicator 12	Adults with Co-occurring MH/SA Disorders				19.1%	31
Indicator 13	Children with Co-occurring MH/SA Disorders				4.7%	31
Adult Consumer Survey measures						
Indicator 14	Positive About Access		70%		85%	35
Indicator 15	Positive About Quality and Appropriateness		78%		86%	38
Indicator 16	Positive About Outcomes		64%		72%	37
Indicator 17	Positive on Participation in Treatment Planning		82%		78%	24
Indicator 18	Positive General Satisfaction with Services		79%		87%	29
Child/Family Consumer Survey measures						
Indicator 19	Positive About Access				81%	19
Indicator 20	Positive About General Satisfaction				78%	21
Indicator 21	Positive About Outcomes				60%	19
Indicator 22	Positive on Participation in Treatment Planning				80%	19
Indicator 23	Positive Cultural Sensitivity of Providers				78%	15
Indicator 24	Percent of SMHA Expenditures for Community MH	\$542,800,000	79%	\$16,872,996,889	67%	51
Indicator 25	Percent of SMHA Revenues from State Sources	\$654,800,000	83%	\$11,831,634,269	\$0	50
Developmental Measures						
Dev 26	Percent Adults with SMI and Children with SED	27,464	100%	2,252,026	63%	39
Dev 27	Living Situation: Private Residence	15,057	66.1%	1,995,235	77.3%	30
Dev 28	Living Situation: Jails/Prisons	201	0.9%	75,706	2.9%	26
Outcome Measures						
Dev 29	State Hospital Readmissions: 30 Days	13	1.2%	9,874	8.5%	31
Dev 30	State Hospital Readmissions: 180 Days	46	4.1%	22,170	19.0%	31
Dev 31	Readmission to any psychiatric hospital: 30 Days			27,744	13.7%	9

ACCESS DOMAIN: TABLE 1. DEMOGRAPHIC CHARACTERISTICS OF PERSONS SERVED BY THE STATE MENTAL HEALTH AUTHORITY, FY 2003STATE: **Massachusetts**

	Total Served				Penetration Rates			States Reporting
	State		US		(rate per 1,000 population)			
	n	%	n	%	State	Region	US	
Age								
0 to 3	3	0.0%	39,234	0.8%	0.0	3.3	2.7	46
4 to12	1,157	4.2%	722,553	14.1%	1.6	25.9	21.0	48
13 to 17	2,281	8.3%	632,969	12.3%	5.5	36.9	32.6	48
18 to 20	1,192	4.3%	221,630	4.3%	4.8	23.5	19.0	50
21 to 64	21,522	78.4%	3,238,278	63.0%	5.6	26.3	20.2	50
65 to 74	969	3.5%	148,331	2.9%	2.3	15.0	8.6	49
75 and over	340	1.2%	119,264	2.3%	0.8	13.1	7.3	49
Not Available	-	-	18,678	0.4%				28
TOTAL	27,464	100%	5,140,937	100%	4.3	24.2	18.7	50
Gender								
Female	13,034	47.5%	2,641,204	51.4%	3.9	23.9	18.9	50
Male	14,430	52.5%	2,486,595	48.4%	4.7	24.3	18.4	50
Not Available	-	-	13,138	0.3%				34
TOTAL	27,464	100%	5,140,937	100%	4.3	24.2	18.7	50
Race/Ethnicity								
American Indian/Alaskan Native	75	0.3%	51,925	1.0%	4.1	29.8	20.0	47
Asian	709	2.6%	71,589	1.4%	2.6	5.7	6.3	48
Black/African American	2,649	9.6%	1,060,714	20.6%	6.2	41.8	30.0	47
Native Hawaiian/Pacific Islander	19	0.1%	4,629	0.1%	3.7	24.1	12.9	25
White	20,689	75.3%	3,195,568	62.2%	3.7	16.8	14.6	49
Hispanic	-	-	252,439	4.9%	-	36.9	14.1	23
Multi-Racial	-	-	43,701	0.9%		22.7	17.8	50
Other Race	2,158	7.9%	83,980	1.6%	-			35
Not Available	1,165	4%	376,392	7.3%	-		2.5	42
TOTAL	27,464	100%	5,140,937	93%	4.3	24.2	18.7	50
Hispanic Origin								
Hispanic or Latino	1,255	4.6%	349,632	10.9%	2.7	35.3	15.5	32
Not Hispanic or Latino	1,773	6.5%	2,648,515	82.3%	0.3	23.8	18.0	33
Hispanic Status Unknown	24,436	89.0%	218,783	6.8%				28
TOTAL	27,464	100%	3,216,930	100%				34

Note:

This table uses data from URS/DIG Table 2a, Table 2b and from the US Census Bureau.

All denominators use US Census data from 2002.

US totals are calculated uniquely for each data element based on only those states who reported numerator (clients served) data.

State Notes:

2a None

Age: Age group is calculated based on age at the end of the reporting period. Child/Adolescent services are provide for individuals from birth through 18 years of age.

Race: Greater than one race reported cannot be reported by DMH systems.

Overall: Data to support the Block Grant indicators were retrieved from different base systems at different points in time, therefore are not uniform. The goal of the grant is to bridge the existing gap. For more details, please refer to page 9 of the Implementation Report.

2b None

Age: Age group is calculated based on age at the end of the reporting period. Child/Adolescent services are provide for individuals from birth through 18 years of age.

Race: None

Overall: Data to support the Block Grant indicators were retrieved from different base systems at different points in time, therefore are not uniform. The goal of the grant is to bridge the existing gap. For more details, please refer to page 9 of the Implementation Report.

ACCESS DOMAIN: TABLE 2. PERSONS SERVED IN COMMUNITY MENTAL HEALTH PROGRAMS BY AGE AND GENDER, FY 2003

STATE: **Massachusetts**

	Served in Community				Penetration Rates (rate per 1,000 population)		States Reporting
	State		US				
	n	%	n	%	State	US	
Age							
0 to 17	2,266	11%	1,279,583	27%	1.5	19.2	45
18 to 20	885	4%	197,540	4%	3.6	17.5	47
21 to 64	15,945	80%	2,940,564	63%	4.1	19.0	47
65 and Over	849	4%	231,810	5%	1.0	7.1	47
Not Available	-	-	33,811	1%			27
TOTAL	19,945	100%	4,683,308	100%	3.1	17.6	47
Gender							
Female	9,606	48%	2,418,546	52%	2.9	17.8	47
Male	10,339	52%	2,235,388	48%	3.3	17.1	47
Not Available	-	-	29,374	1%			34
TOTAL	19,945	100%	4,683,308	100%	3.1	17.6	47

Note:

US totals are based on states reporting.

This table uses data from URS/DIG Table 3a.

US totals are calculated uniquely for each data element based on only those states who reported numerator (clients served) data.

State Notes:

Gender: None

Age: Age group is calculated based on age at the end of the reporting period. Child/Adolescent services are provide for individuals from birth through 18 years of age.

Overall: Data to support the Block Grant indicators were retrieved from different base systems at different points in time, therefore are not uniform. The goal of the grant is to bridge the existing gap. For more details, please refer to page 9 of the Implementation Report.

**ACCESS DOMAIN: TABLE 3. PERSONS SERVED IN STATE PSYCHIATRIC HOSPITALS
BY AGE AND GENDER, FY 2003**

STATE: **Massachusetts**

	Served in State Psychiatric Hospitals				Penetration Rates (rate per 1,000 population)		States Reporting
	State		US		State	US	
	n	%	n	%			
<u>Age</u>							
0 to 17	80	5%	14,760	9%	0.05	0.24	37
18 to 20	97	6%	8,147	5%	0.39	0.72	45
21 to 64	1,366	85%	135,512	81%	0.35	0.87	45
65 and Over	55	3%	8,215	5%	0.06	0.25	44
Not Available	-	-	282	0%			10
TOTAL	1,598	100%	166,916	100%	0.25	0.62	45
		-					
<u>Gender</u>							
Female	539	34%	61,553	37%	0.16	0.45	45
Male	1,059	66%	105,011	63%	0.34	0.87	45
Not Available	-	-	352	0%			9
TOTAL	1,598	100%	166,916	100%	0.25	0.62	45
		-					

Note:

US totals are based on states reporting.

This table uses data from URS/DIG Table 3b.

US totals are calculated uniquely for each data element based on only those states who reported numerator (clients served) data.

State Notes:

Gender: None

Age: Age group is calculated based on age at the end of the reporting period. Child/Adolescent services are provide for individuals from birth through 18 years of age.

Overall: Data to support the Block Grant indicators were retrieved from different base systems at different points in time, therefore are not uniform. The goal of the grant is to bridge the existing gap. For more details, please refer to p. 9 of the Implementation Report.

Age group is calculated based on age at the end of the reporting period. Child/Adolescent services are provide for

ACCESS DOMAIN: TABLE 4. PERSONS SERVED BY SMHA SYSTEM THROUGH MEDICAID AND OTHER FUNDING SOURCES BY RACE AND GENDER, FY 2003

STATE: Massachusetts

	State							US Averages							States Reporting
	n Served				% Served			n Served				% Served			
	Medicaid Only	Non-Medicaid Only	Both-Medicaid & Other	Total Served w/ Known Funding Status	Medicaid Only	Non-Medicaid Only	Both-Medicaid & Other	Medicaid Only	Non-Medicaid Only	Both-Medicaid & Other	Total Served w/ Known Funding Status	Medicaid Only	Non-Medicaid Only	Both-Medicaid & Other	
Race/Ethnicity															
American Indian/Alaskan Native	29	18	20	67	43%	27%	30%	19,451	21,515	9,143	50,109	39%	43%	18%	39
Asian	425	84	117	626	68%	13%	19%	32,124	27,689	10,277	70,090	46%	40%	15%	38
Black/African American	1,393	432	732	2,557	54%	17%	29%	436,960	406,885	176,676	1,020,521	43%	40%	17%	39
Native Hawaiian/Pacific Islander	14	3	1	18	78%	17%	6%	1,195	2,199	682	4,076	29%	54%	17%	19
White	7,835	4,527	7,465	19,827	40%	23%	38%	1,032,168	1,565,998	524,016	3,122,182	33%	50%	17%	39
Hispanic	-	-	-	-	-	-	-	123,308	106,012	24,399	253,719	49%	42%	10%	18
Multi-Racial	-	-	-	-	-	-	-	18,901	15,416	8,654	42,971	44%	36%	20%	13
Other Race	1,211	375	494	2,080	58%	18%	24%	27,376	41,424	14,027	82,827	33%	50%	17%	28
Not Available	385	174	192	751	51%	23%	26%	58,562	135,010	105,423	298,995	20%	45%	35%	29
TOTAL	11,292	5,613	9,021	25,926	44%	22%	35%	1,799,171	2,335,086	845,969	4,980,226	36%	47%	17%	40
					-										
Hispanic Origin					-										
Hispanic or Latino	709	204	316	1,229	58%	17%	26%	85,590	145,132	104,901	335,623	26%	43%	31%	26
Not Hispanic or Latino	807	372	569	1,748	46%	21%	33%	645,156	1,250,772	462,003	2,357,931	27%	53%	20%	26
Not Available	9,776	5,037	8,136	22,949	43%	22%	35%	92,472	85,817	27,138	205,427	45%	42%	13%	23
TOTAL	11,292	5,613	9,021	25,926	44%	22%	35%	834,072	1,681,721	588,668	3,104,461	27%	54%	19%	27
					-										
Gender					-										
Female	5,582	2,602	3,988	12,172	46%	21%	33%	937,295	1,131,796	446,971	2,516,062	37%	45%	18%	39
Male	5,710	3,011	5,033	13,754	42%	22%	37%	810,874	1,157,295	397,858	2,366,027	34%	49%	17%	39
Not Available	-	-	-	-	-	-	-	51,002	45,995	1,140	98,137	52%	47%	1%	21
TOTAL	11,292	5,613	9,021	25,926	44%	22%	35%	1,799,171	2,335,086	845,969	4,980,226	36%	47%	17%	40

Note:

This table uses data from DIG Tables 5a, and 5b (Hispanic Origin).

Data is based on duplicated counts.

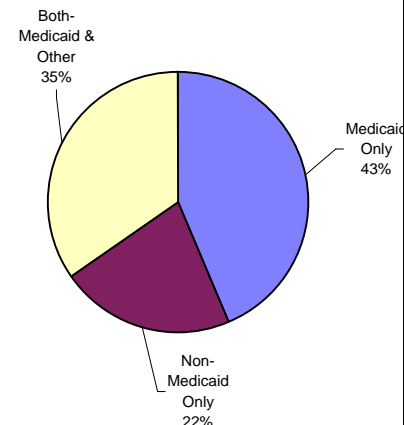
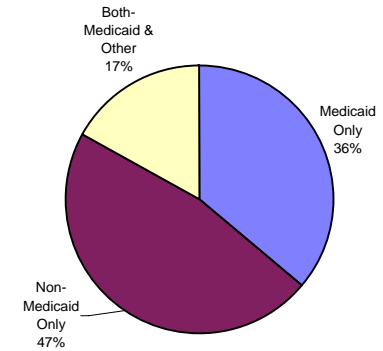
State Notes:

2a Overall: Data to support the Block Grant indicators were retrieved from different base systems at different points in time, therefore are not uniform. The goal of the grant is to bridge the existing gap. For more details, please refer to page 9 of the Implementation Report.

2b Overall: Data to support the Block Grant indicators were retrieved from different base systems at different points in time, therefore are not uniform. The goal of the grant is to bridge the existing gap. For more details, please refer to page 9 of the Implementation Report.

5a Overall: Data to support the Block Grant indicators were retrieved from different base systems at different points in time, therefore are not uniform. The goal of the grant is to bridge the existing gap. For more details, please refer to page 9 of the Implementation Report.

5b Overall: Data to support the Block Grant indicators were retrieved from different base systems at different points in time, therefore are not uniform. The goal of the grant is to bridge the existing gap. For more details, please refer to p. 9 of the Implementation Report. Data are unduplicated.

Persons Served by Medicaid Funding Status: URS Year 2: State**Persons Served by Medicaid Funding Status: URS Year 2: US**

ACCESS DOMAIN: TABLE 5. DEMOGRAPHIC CHARACTERISTICS OF ADULTS WITH SMI AND CHILDREN WITH SED SERVED BY THE STATE MENTAL HEALTH AUTHORITY, FY 2003

STATE: **Massachusetts**

	Total Served with SMI/SED				Penetration Rates (rate per 1,000 population)			States Reporting
	State		US		State	Northeast Region	US	
	n	%	n	%				
Age								
0 to 3	3	0.0%	15,779	0.7%	0.0	3.3	1.5	34
4 to 12	1,157	4.2%	320,263	14.2%	1.6	25.9	13.0	37
13 to 17	2,281	8.3%	290,659	12.9%	5.5	36.9	21.0	37
18 to 20	1,192	4.3%	116,735	5.2%	4.8	23.5	13.9	39
21 to 64	21,522	78.4%	1,400,734	62.2%	5.6	26.3	12.4	39
65 to 74	969	3.5%	62,797	2.8%	2.3	15.0	5.2	39
75 and over	340	1.2%	42,905	1.9%	0.8	13.1	3.8	38
Not Available	-	-	2,154	0.1%				14
TOTAL	27,464	100%	2,252,026	100%	4.3	24.2	11.5	39
Gender								
Female	13,034	47.5%	1,152,658	51.2%	3.9	23.9	11.6	39
Male	14,430	52.5%	1,096,836	48.7%	4.7	24.3	11.4	39
Not Available	-	-	2,532	0.1%				23
TOTAL	27,464	100%	2,252,026	100%	8.3	24.2	11.5	39
Race/Ethnicity								
American Indian/Alaskan Native	75	0.3%	26,932	1.2%	4.1	29.8	12.2	37
Asian	709	2.6%	43,412	1.9%	2.6	5.7	5.1	37
Black/African American	2,649	9.6%	467,958	20.8%	6.2	41.8	20.8	37
Native Hawaiian/Pacific Islander	19	0.1%	2,371	0.1%	3.7	24.1	7.6	20
White	20,689	75.3%	1,413,242	62.8%	3.7	16.8	8.9	39
Hispanic or Latino	-	-	157,444	7.0%		36.9	9.5	16
Multi-Racial	-	-	20,021	0.9%		22.7	11.6	36
Other Race	2,158	7.9%	31,956	1.4%	-			31
Not Available	1,165	4.2%	88,690	3.9%	-			32
TOTAL	27,464	100%	2,252,026	96%	4.3	24.2	11.5	39
Hispanic Origin								
Hispanic or Latino	1,255	4.6%	97,512	8.4%	2.7	35.3	7.0	23
Not Hispanic or Latino	1,773	6.5%	900,297	77.6%	0.6	23.8	10.3	25
Not Available	24,436	89.0%	89,154	7.7%				23
TOTAL	27,464	100%	1,159,897	94%	4.0	27.8	10.0	27

Note:

This Table uses data from URS/DIG Table 14a, Table 14b, and from the US Census Bureau.

All denominators use US Census data from 2002.

US Totals are calculated uniquely for each data element based on only those states who reported numerator (clients served) data.

State Used Federal SMI Definition? Yes

State Used Federal SED Definition? Yes

State Notes:

14a Gender

Age

Race

Overall

14b Gender

Age

Race

Overall

Age group is calculated based on age at the end of the reporting period. Child/Adolescent services are provided for individuals from birth through 18 years of age.

Data to support the Block Grant Indicators were retrieved from different base systems at different points in time, therefore are not uniform. The goal of the grant is to bridge the existing gap. For more details, please refer to page 9 of the Implementation Report. The federal definition of SMI and SED is used.

ACCESS DOMAIN: TABLE 6. ADULTS WITH SERIOUS MENTAL ILLNESS AND CHILDREN WITH SERIOUS EMOTIONAL DISTURBANCES AS A PERCENT OF POPULATION SERVED BY AGE, GENDER, RACE, AND ETHNICITY, FY 2003

STATE: **Massachusetts**

	State			US			States Reporting
	SMI/SED	Total Served		SMI/SED	Total Served		
	n	n	%	n	n	%	
<u>Age</u>							
0 to 3	3	3	100.0%	15,779	32,191	49.0%	34
4 to 12	1,157	1,157	100.0%	320,263	518,649	61.7%	37
13 to 17	2,281	2,281	100.0%	290,659	453,148	64.1%	37
18 to 20	1,192	1,192	100.0%	116,735	157,522	74.1%	39
21 to 64	21,522	21,522	100.0%	1,400,734	2,236,861	62.6%	39
65 to 74	969	969	100.0%	62,797	92,768	67.7%	39
75 and over	340	340	100.0%	42,905	79,535	53.9%	38
Not Available	-	-		2,154	5,660		14
TOTAL	27,464	27,464	100.0%	2,252,026	3,579,485	62.9%	39
<u>Gender</u>							
Female	13,034	13,034	100.0%	1,152,658	1,845,449	62.5%	39
Male	14,430	14,430	100.0%	1,096,836	1,725,288	63.6%	39
Not Available	-	-		2,532	6,185	40.9%	23
TOTAL	27,464	27,464	100.0%	2,252,026	3,579,485	62.9%	39
<u>Race/Ethnicity</u>							
American Indian/Alaskan Native	75	75	100.0%	26,932	45,500	59.2%	37
Asian	709	709	100.0%	43,412	57,403	75.6%	37
Black/African American	2,649	2,649	100.0%	467,958	684,811	68.3%	37
Native Hawaiian/Pacific Islander	19	19	100.0%	2,371	3,666	64.7%	20
White	20,689	20,689	100.0%	1,413,242	2,276,302	62.1%	39
Hispanic or Latino	-	-		157,444	245,523	64.1%	16
Multi-Racial	-	-		20,021	26,674	75.1%	36
Other Race	2,158	2,158	100.0%	31,956	57,824	55.3%	31
Not Available	1,165	1,165	100.0%	88,690	172,526	51.4%	32
TOTAL	27,464	27,464	100.0%	2,252,026	3,579,485	62.9%	39
<u>Hispanic Origin</u>							
Hispanic or Latino	1,255	1,255	100.0%	97,512	168,457	57.9%	23
Not Hispanic or Latino	1,773	1,773	100.0%	900,297	1,515,560	59.4%	25
Not Available	24,436	24,436	100.0%	89,154	178,480	50.0%	23
TOTAL	27,464	27,464	100.0%	1,159,897	2,019,356	57.4%	27

Note:

This Table uses data from URS/DIG Table 2a, Table 2b, Table 14a, Table 14b, and from the US Census Bureau.

All denominators use US Census data from 2002.

US totals are calculated uniquely for each data element based on only those states who reported numerator (clients served) data.

State Used Federal SMI Definition? Yes 14

State Used Federal SED Definition? Yes 16

State Notes:

14a Gender None

Age Age group is calculated based on age at the end of the reporting period.

Race Greater than one race reported cannot be reported by DMH systems.

Overall Data to support the Block Grant Indicators were retrieved from different base systems at different points in time, therefore are not uniform. The goal of the grant is to bridge the existing gap. For more details, please refer to page 9 of the Implementation Report.

14b Gender None

Age Age group is calculated based on age at the end of the reporting period. Child/Adolescent services are provided for individuals from birth through 18 years of age.

Race None

Overall Data to support the Block Grant Indicators were retrieved from different base systems at different points in time, therefore are not uniform. The goal of the grant is to bridge the existing gap. For more details, please refer to page 9 of the Implementation Report. The federal definition of SMI and SED is used.

**ACCESS DOMAIN: TABLE 7. MENTAL HEALTH SERVICES PROVIDED BY
STATE MENTAL HEALTH AGENCY SYSTEMS, FY 2003**

STATE: **Massachusetts**

Services Inventory	State	Service Available Statewide	US Results										Service Not Available in State	States Not Reporting
			Service in Parts of State											
			All Urban/ Some Rural	All Urban/ No Rural	Some Urban/ All Rural	Some Urban/ Some Rural	Some Urban/ No Rural	No Urban/ All Rural	No Urban/ Some Rural					
Intensive Case Management	Statewide	29	0	1	0	9	2	0	0	3	11			
Intensive Outpatient	Statewide	20	0	2	0	15	2	0	0	4	11			
Assertive Community Treatment	Statewide	9	0	1	0	19	7	0	0	5	11			
Emergency	Some Urban/Some Rural	41	0	0	0	4	0	0	0	0	10			
Services for persons with mental illness and mental retardation/ developmental disabilities	Statewide	26	0	1	0	15	0	0	0	3	10			
Integrated services for persons with mental illness and substance abuse	Some Urban/Some Rural	13	0	2	0	28	3	0	0	0	10			
Employment/Vocational Rehabilitation	Statewide	26	1	1	0	10	0	0	0	2	12			
In Home Family Services	Statewide	23	0	1	1	17	0	0	1	1	10			
School-based Services	Statewide	16	0	1	0	23	1	0	0	3	10			
Consumer Run Services	Statewide	14	0	1	1	17	1	0	0	3	15			
Intake, Diagnostic, and Screening Services														
Intake/ Screening	Statewide	43	0	0	0	1	0	0	0	0	10			
Diagnostic Evaluation	Statewide	44	0	0	0	0	0	0	0	0	10			
Information and Referral Services	Statewide	38	0	0	1	1	1	0	0	2	10			
Treatment Services														
Individual Therapy	Some Urban/Some Rural	39	0	0	1	2	1	0	0	0	11			
Family/Couple Therapy	Some Urban/Some Rural	37	0	0	1	5	0	0	0	1	11			
Group Therapy	Some Urban/Some Rural	37	0	1	0	5	0	0	0	0	11			
Collateral Services	Statewide	38	0	0	0	5	1	0	0	1	11			
Electro-convulsive Therapy	Service Not Available	8	0	2	0	13	6	0	0	15	11			
Medication Therapy	Some Urban/Some Rural	41	0	0	0	2	0	0	0	0	10			
New Generation Medications	Some Urban/Some Rural	38	0	0	0	4	0	0	0	2	10			
Activity Therapy	Some Urban/Some Rural	20	0	1	0	18	1	0	0	6	10			
Behavioral Therapy	Some Urban/Some Rural	26	0	1	0	12	1	0	0	3	10			
Mobile Treatment Team	Some Urban/Some Rural	9	0	0	1	25	2	0	0	4	12			
Peer Support	Some Urban/Some Rural	14	0	0	0	22	2	0	0	4	11			
Psychiatric Emergency Walk-in	Some Urban/Some Rural	22	0	2	1	16	3	0	0	1	11			
Telephone Hotline	Statewide	36	1	0	0	5	1	0	0	2	10			
Rehabilitation Services														
Vocational Rehabilitation Services	Statewide	29	0	0	0	10	1	0	0	3	10			
Supported Employment Services	Statewide	20	0	0	0	20	1	0	0	2	11			
Education Services	Statewide	22	0	0	0	14	1	0	0	7	12			
Psychiatric Rehabilitation	Statewide	29	0	0	0	12	1	0	0	0	11			
Case Management Services	Statewide	42	0	0	0	1	0	0	0	0	11			
Family Support Services	Statewide	26	0	1	0	14	1	0	0	2	11			
Wrap Around Services	Statewide	20	0	0	0	15	0	0	0	5	11			
Legal Advocacy	Statewide	23	0	0	0	7	2	0	0	11	11			
Drop-in Center	Some Urban/Some Rural	11	0	0	0	21	5	0	0	3	11			
General Support	Statewide	25	0	1	0	10	0	0	0	9	10			
Intensive Residential Services	Statewide	15	0	1	0	18	4	0	0	4	10			
Supportive Residential Services	Statewide	23	0	0	0	16	0	0	0	3	10			
Housing Services	Statewide	28	0	0	1	14	0	0	0	1	10			
Respite Services (Non-Residential)	Statewide	14	0	1	0	18	2	0	0	9	11			
Respite Residential Services	Some Urban/Some Rural	8	0	0	0	25	0	0	0	10	11			
Therapeutic Foster Care	Statewide	13	0	0	0	15	1	0	0	12	13			
Foster Care	Service Not Available	16	0	0	0	11	1	0	0	12	15			
Other Services														
Supported Housing	Statewide	21	0	1	0	14	1	0	0	4	12			
Partial Hospitalization	Some Urban/Some Rural	9	0	3	0	16	6	0	0	9	12			
Day Treatment	Service Not Available	19	0	3	0	9	4	0	0	6	11			
Community Support	Statewide	26	0	0	0	7	0	0	0	6	14			
Community Support, per diem	Service Not Available	9	0	0	0	5	1	0	0	21	18			
State Specified Services														
	0													
	0													
	0													
	0													
	0													

Note:

This table uses data from URS/DIG Table 9.

US totals are calculated uniquely for each data element based on only those states who reported data.

State Notes:

Services Inventory: 1. The term Intensive is not used for Case Management and Outpatient. 2. Assertive Community Treatment is called PACT. Most Outpatient Services are covered by third party insurance (i.e., Medicaid/Private Insurance). 3. Emergency is psychiatric emergency. 4. Services for persons with Mental Illness and Mental retardation/developmental disabilities - Serving Mental Illness is our agency's focus. Some clients may have co-occurring disorders where services are modified as needed. 5. In Home Family Services and School-Based Services are provided for children and adolescents only. Intake, Diagnostic, and Screening Services: 1. Department of Mental Health operated treatment services are available to clients in areas with state operated outpatient/Community Mental Health centers. However, these services are available to all clients statewide through third party pays (i.e., Medicaid, Private Insurance). 2. Telephone Hotline Service - Warm lines offered through clubhouses SMHA offers statewide information referral hotline.

Rehabilitation Services:

1. Wrap around Services are provided for children and adolescents only.
2. Legal Advocacy - The Department of Mental Health is involved in guardianships, Rogers Orders, Parent Support for special education services.
3. Therapeutic Foster Care is provided for children and adolescents only.
4. Foster Care is provided through the Department of Social Services.

APPROPRIATENESS DOMAIN: TABLE 1.

HOMELESS PERSONS SERVED BY COMMUNITY MENTAL
HEALTH PROGRAMS BY AGE AND GENDER, FY 2003STATE: **Massachusetts**

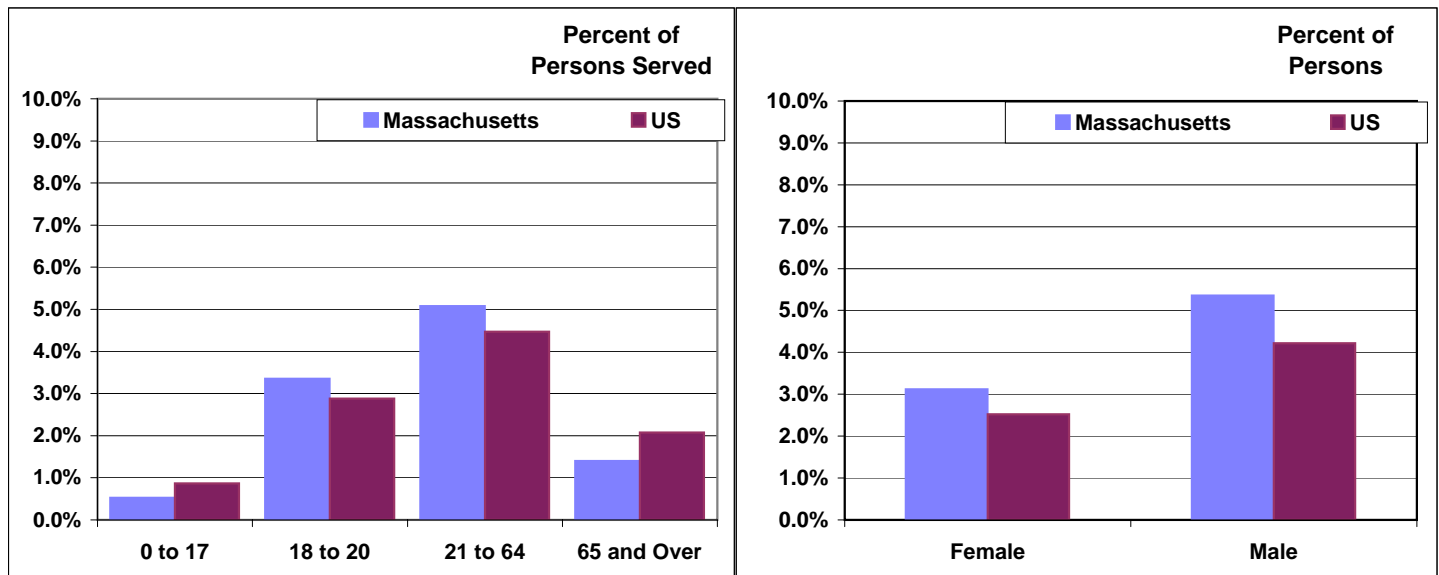
	State					US					States Reporting
	Homeless Served in Community		Total Served in Community with Known Living Status		Homeless as % of Total Served in Community	Homeless Served in Community		Total Served in Community with Known Living Status		Homeless as % of Total Served in Community	
	n	%	n	%	%	n	%	n	%	%	
Age											
0 to 17	11	2%	2,094	12%	0.5%	8,113	7%	935,985	28%	0.9%	36
18 to 20	27	4%	806	5%	3.3%	3,985	4%	138,505	4%	2.9%	41
21 to 64	680	94%	13,403	79%	5.1%	93,482	82%	2,090,766	62%	4.5%	41
65 and Over	8	1%	573	3%	1.4%	3,531	3%	170,456	5%	2.1%	40
Not Available	-	-	-	-	-	4,298	4%	22,633	1%	19.0%	23
TOTAL	726	100%	16,876	100%	4.3%	113,409	100%	3,358,345	100%	3.4%	41
Gender											
Female	247	34%	7,930	47%	3.1%	43,891	39%	1,743,266	52%	2.5%	41
Male	479	66%	8,946	53%	5.4%	67,278	59%	1,594,431	47%	4.2%	41
Not Available	-	-	-	-	-	2,240	2%	20,648	1%	10.8%	24
TOTAL	726	100%	16,876	100%	4.3%	113,409	100%	3,358,345	100%	3.4%	41

When is Homeless Status Measured?

Homeless collected at different freq. depending on svcs received.

Note:

This table uses community data from URS/DIG Table 3a.

**State Notes:**

Age group is calculated based on age at the end of the reporting period. Child/Adolescent services are provide for individuals from birth through 18 years of age.

None

Data to support the Block Grant indicators were retrieved from different base systems at different points in time, therefore are not uniform. The goal of the grant is to bridge

APPROPRIATENESS DOMAIN: TABLE 2. NUMBER OF ADMISSIONS DURING THE YEAR TO STATE HOSPITAL INPATIENT AND COMMUNITY-BASED PROGRAMS, FY 2003

STATE: **Massachusetts**

	State			US			Admission Rate		States Reporting
	Admissions During Year	Total Served At Start of Year	Total Served During Year	Admissions During Year	Total Served At Start of Year	Total Served During Year	State	US	
State Psychiatric Hospitals	1,136	773	1,598	178,908	89,375	166,916	0.71	1.07	48
Children	47	36	80	20,828	19,098	14,759	0.59	1.41	40
Adults	1,089	737	1,518	158,080	70,277	151,874	0.72	1.04	48
Age NA						282			
Other Inpatient	-	-	-	252,914	42,258	353,338	-	0.72	24
Children	-	-	-	41,429	5,492	51,573	-	0.80	21
Adults	-	-	-	228,606	36,766	301,772	-	0.76	27
Residential Treatment Centers for Children	-	-	-	10,046	4,033	10,461	-	0.96	16
Community Programs	19,699	17,566	19,945	1,756,025	2,496,498	2,909,167	0.99	0.60	34
Children	2,966	1,551	2,266	655,932	622,246	993,153	1.31	0.66	38
Adults	16,733	16,015	17,679	1,487,414	1,874,252	2,587,528	0.95	0.57	40
Age NA			-			33,464			

Note:

Admission Rate = number of admissions divided by total served during the year.

US Admissions During Year uses data from states reporting data only. States are only included in "US Total Served" if they also reported data on admissions.

US Total Served During Year is calculated using data in URS/DIG Table 3b, State Total Served During Year is calculated using data from URS/DIG Tables 3a and 3b.

This table uses data from URS/DIG Tables 3a, 3b, and 6.

State Notes:

3a Gender None

Age Age group is calculated based on age at the end of the reporting period. Child/Adolescent services are provide for individuals from birth through 18 years of age.

Overall Data to support the Block Grant indicators were retrieved from different base systems at different points in time, therefore are not uniform. The goal of the grant is to bridge the existing gap.

3b Gender None

Age Age group is calculated based on age at the end of the reporting period. Child/Adolescent services are provide for individuals from birth through 18 years of age.

Overall Data to support the Block Grant indicators were retrieved from different base systems at different points in time, therefore are not uniform. The goal of the grant is to bridge the existing gap.

6 Hospital None

Other Inpatient None

Residential None

Community None

Overall Age group is calculated based on age at the end of the reporting period. Child/Adolescent services are provide for individuals from birth through 18 years of age. Data to support the Block

APPROPRIATENESS DOMAIN: TABLE 3. LENGTH OF STAYS IN STATE PSYCHIATRIC HOSPITALS, OTHER PSYCHIATRIC INPATIENT AND RTCs FOR CHILDREN SETTINGS, FY 2003

STATE: **Massachusetts**

	State				US				
	Length of Stay (Days)				Length of Stay (Days)				
	Discharged Clients		Resident Clients		Discharged Clients		Resident Clients		States Reporting
	Average	Median	Average	Median	Average	Median	Average	Median	
State Hospitals	-	-	-	-	127	51	740	218	10
Children	235	208	327	165	92	62	132	94	34
Adults	399	62	382	313	191	59	858	308	43
Other Inpatient	-	-	-	-	176	88	358	178	5
Children	-	-	-	-	12	7	52	33	17
Adults	-	-	-	-	56	31	212	104	22
Residential Treatment Centers for Children	-	-	-	-	155	112	221	137	15

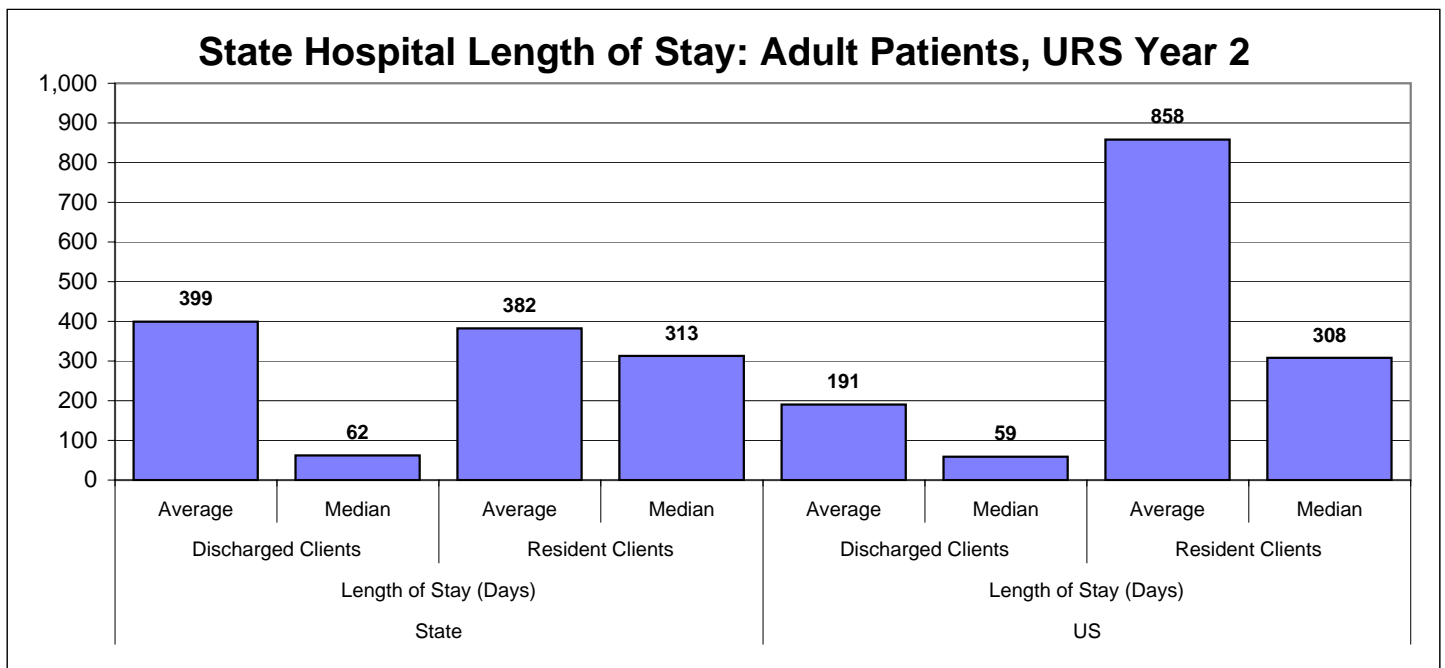
Note:

Resident clients are clients who were receiving services in inpatient settings at the end of the reporting period.

This table uses data from URS/DIG Table 6.

State Notes:

Hospital None
 Other Inpatient None
 Residential None
 Community None
 Overall Age group is calculated based on age at the end of the reporting period. Child/Adolescent services are provide for individuals from birth through 18 years of age. Data to supp



APPROPRIATENESS DOMAIN: TABLE 4. PERCENT OF ADULTS AND CHILDREN SERVED WHO MEET THE FEDERAL DEFINITION FOR SMI AND SED AND PERCENT OF ADULTS AND CHILDREN SERVED WHO HAVE CO-OCCURRING MH/AOD DISORDERS, FY 2003

STATE: **Massachusetts**

Adults and Children who meet the Federal Definitions of SMI/SED	State Average	US Average	US Median	States Reporting
Percent of Adults served through the SMHA who meet the Federal definition for SMI	100%	71%	77%	45
Percent of Children through the SMHA who meet the Federal definition for SED	100%	72%	74%	44

Co-occurring MH and Substance Abuse Consumers	State Average	US Average	US Median	States Reporting
Percent of Adults served through the SMHA who had a co-occurring MH and AOD disorder		19%	18%	38
Percent of Children through the SMHA who had a co-occurring MH and AOD disorder		5%	3%	35
Percent of Adults served through the SMHA who had a co-occurring MH and AOD disorder who meet the Federal definition for SMI		20%	21%	34
Percent of Children served through the SMHA who had a co-occurring MH and AOD disorder who meet the Federal definition for SED		5%	4%	30

Note:

This table uses data from URS/DIG Table 12.

State Notes:

None

None

APPROPRIATENESS DOMAIN: TABLE 5.

LIVING SITUATION OF CONSUMERS SERVED BY
STATE MENTAL HEALTH AGENCY SYSTEMS, FY 2003STATE: **Massachusetts**

	State			US			States Reporting
	Living Situation	Percent in Living Situation	Percent with Known Living Situation	Living Situation	Percent in Living Situation	Percent with Known Living Situation	
Private Residence	15,057	54.7%	66.1%	1,995,235	59.1%	77.3%	30
Foster Home				56,924	1.7%	2.2%	22
Residential Care	3,019	11.0%	13.3%	133,542	4.0%	5.2%	28
Crisis Residence				7,666	0.2%	0.3%	6
Children's Residential Tx				9,167	0.3%	0.4%	14
Institutional Setting	1,044	3.8%	4.6%	111,714	3.3%	4.3%	26
Jail/Correctional Facility	201	0.7%	0.9%	75,706	2.2%	2.9%	26
Homeless or Shelter	1,169	4.3%	5.1%	94,960	2.8%	3.7%	27
Other Living Situation	2,277	8.3%	10.0%	95,214	2.8%	3.7%	20
Living Situation NA	4,737	17.2%		794,471	23.5%		24
Total	27,504	100.0%	100.0%	3,374,599	100.0%	100.0%	30

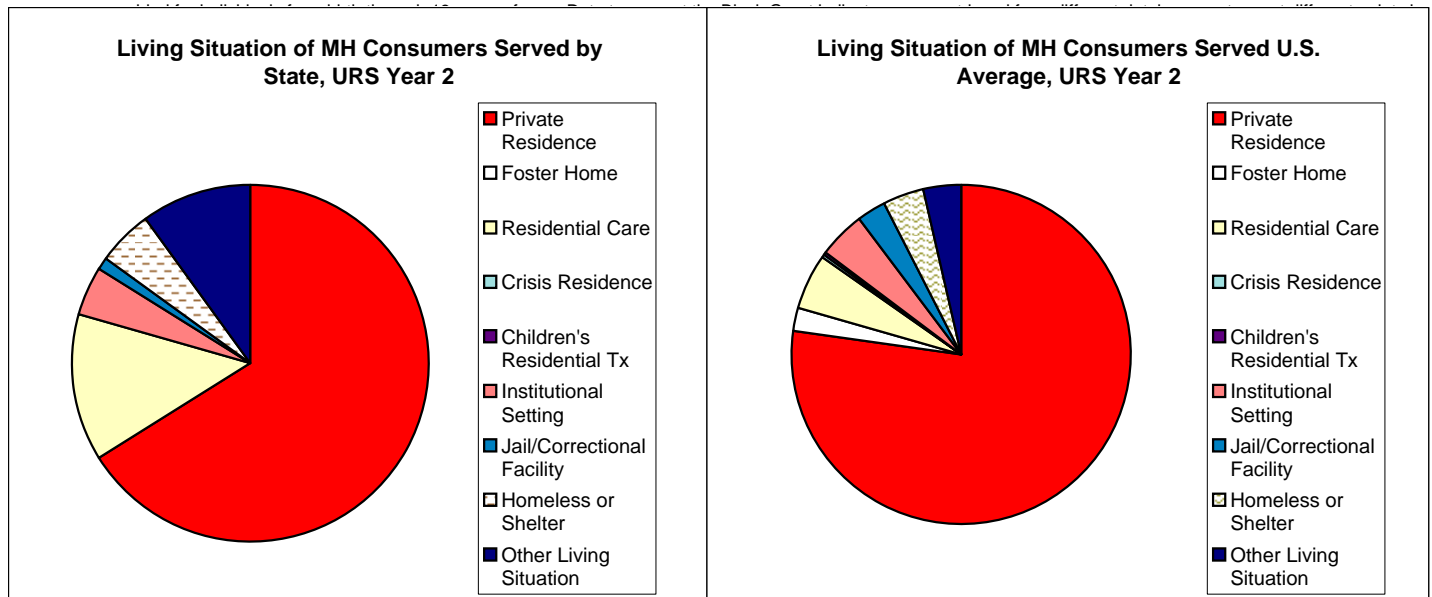
Note:

This table uses data from URS/DIG Table 15.

US totals based on states reporting.

State Notes:

15 Greater than one race cannot be reported by DMH systems. Age group is calculated based on age at the end of the reporting period. Child/Adolescent services are



APPROPRIATENESS DOMAIN: TABLE 5.

LIVING SITUATION OF CONSUMERS SERVED BY STATE
MENTAL HEALTH AGENCY SYSTEMS, FY 2003STATE: **Massachusetts**

All Persons Served	State			US			States Reporting
	Living Situation	Percent in Living Situation	Percent with Known Living Situation	Living Situation	Percent in Living Situation	Percent with Known Living Situation	
Private Residence	15,057	54.7%	66.1%	1,995,235	59.1%	77.3%	30
Foster Home				56,924	1.7%	2.2%	22
Residential Care	3,019	11.0%	13.3%	133,542	4.0%	5.2%	28
Crisis Residence				7,666	0.2%	0.3%	6
Children's Residential Tx				9,167	0.3%	0.4%	14
Institutional Setting	1,044	3.8%	4.6%	111,714	3.3%	4.3%	26
Jail/Correctional Facility	201	0.7%	0.9%	75,706	2.2%	2.9%	26
Homeless or Shelter	1,169	4.3%	5.1%	94,960	2.8%	3.7%	27
Other Living Situation	2,277	8.3%	10.0%	95,214	2.8%	3.7%	20
Living Situation NA	4,737	17.2%		794,471	23.5%		24
Total	27,504	100.0%	100.0%	3,374,599	100.0%	100.0%	30

Children under age 18	State			US			States Reporting
	Living Situation	Percent in Living Situation	Percent with Known Living Situation	Living Situation	Percent in Living Situation	Percent with Known Living Situation	
Private Residence	2,400	69.6%	82.7%	544,556	63.6%	82.1%	26
Foster Home				38,813	4.5%	5.9%	21
Residential Care	139	4.0%	4.8%	13,259	1.5%	2.0%	18
Crisis Residence				1,127	0.1%	0.2%	5
Children's Residential Tx				7,402	0.9%	1.1%	14
Institutional Setting	187	5.4%	6.4%	13,391	1.6%	2.0%	22
Jail/Correctional Facility	11	0.3%	0.4%	18,772	2.2%	2.8%	20
Homeless or Shelter	20	0.6%	0.7%	5,172	0.6%	0.8%	22
Other Living Situation	146	4.2%	5.0%	20,583	2.4%	3.1%	16
Living Situation NA	545	15.8%	18.8%	193,745	22.6%		20
Total	3,448	100.0%	118.8%	856,820	100.0%	100.0%	26

Adults over age 18	State			US			States Reporting
	Living Situation	Percent in Living Situation	Percent with Known Living Situation	Living Situation	Percent in Living Situation	Percent with Known Living Situation	
Private Residence	12,657	52.6%	63.7%	1,458,521	57.8%	75.7%	30
Foster Home				18,451	0.7%	1.0%	21
Residential Care	2,880	12.0%	14.5%	122,672	4.9%	6.4%	28
Crisis Residence				3,624	0.1%	0.2%	6
Children's Residential Tx				2,092	0.1%	0.1%	15
Institutional Setting	857	3.6%	4.3%	98,096	3.9%	5.1%	26
Jail/Correctional Facility	190	0.8%	1.0%	57,183	2.3%	3.0%	25
Homeless or Shelter	1,149	4.8%	5.8%	88,055	3.5%	4.6%	27
Other Living Situation	2,131	8.9%	10.7%	76,832	3.0%	4.0%	20
Living Situation NA	4,192	17.4%	21.1%	597,172	23.7%		24
Total	24,056	100.0%	121.1%	2,522,698	100.0%	100.0%	30

Note:

This table uses data from URS/DIG Table15.
State Notes appear on the previous page.

APPROPRIATENESS DOMAIN: TABLE 6: LIVING INDEPENDENTLY, BY AGE, GENDER AND RACE, FY 2003

STATE: **Massachusetts**

	Living In Private Residence				Average Percent of Consumer Living Independently		States Reporting
	State FY 2003		US		State	US	
	n	%	n	%			
Age							
0 to 17	2,400	16%	544,556	27%	69.6%	63.6%	26
18 to 64	12,142	81%	1,360,050	68%	53.4%	58.4%	30
65 and Over	515	3%	98,471	5%	39.3%	51.1%	29
Not Available	-	-	3,129	0%	-	23.0%	13
TOTAL	15,057	100%	2,006,206	100%	54.7%	59.1%	30
Gender							
Female	7,533	50%	1,084,211	54%	57.7%	62.9%	29
Male	7,524	50%	912,336	45%	52.0%	55.4%	29
Not Available	-	-	11,442	1%	-	67.2%	18
TOTAL	15,057	100%	2,007,989	100%	54.7%	59.3%	30
Race							
American Indian/Alaskan Native	39	0%	24,547	1%	52.0%	58.8%	27
Asian	377	3%	32,057	2%	53.2%	52.4%	29
Black/African American	1,257	8%	351,071	17%	47.5%	56.4%	27
Native Hawaiian/ Pacific Islander	9	0%	1,788	0%	50.0%	66.5%	14
White	11,746	78%	1,236,544	62%	56.8%	62.3%	29
Hispanic or Latino	-	-	112,241	6%	-	54.0%	8
Multi-Racial	-	-	15,836	1%	-	51.1%	11
Other Race	1,268	8%	38,076	2%	58.8%	55.6%	19
Not Available	361	2%	183,286	9%	29.9%	51.3%	24
TOTAL	15,057	100%	1,995,235	99%	54.7%	59.1%	30
Hispanic Origin							
Hispanic or Latino	798	5%	188,825	9%	63.1%	65.2%	22
Not Hispanic or Latino	1,140	8%	1,205,315	60%	64.0%	66.1%	23
Not Available	13,119	87%	59,073	3%	53.6%	44.9%	18
TOTAL	15,057	100%	1,453,213	72%	54.7%	64.6%	24

Note:

US totals are based on states reporting.

This table uses data from URS/DIG Table 15.

US totals are calculated uniquely for each data element based on only those states who reported numerator (clients served) data.

State Notes:

Greater than one race cannot be reported by DMH systems. Age group is calculated based on age at the end of the reporting period. Child/Adolescent services are provided

**APPROPRIATENESS DOMAIN: TABLE 7: LIVING IN JAILS AND OTHER CORRECTIONAL SETTINGS,
BY AGE, GENDER AND RACE, FY 2003**

STATE: **Massachusetts**

	Living In Jails and other Correctional Settings				Percent of Consumer Living in Jails and Other Correctional Settings		States Responding
	State 2003		US		State	US Average	
	n	%	n	%			
Age							
0 to 17	11	5%	18,772	25%	0.3%	2.5%	26
18 to 64	179	89%	56,568	74%	0.8%	2.5%	30
65 and Over	11	5%	615	1%	0.8%	0.3%	29
Not Available	-	-	76	0%	-	0.7%	13
TOTAL	201	100%	76,031	100%	0.7%	2.3%	30
Gender							
Female	54	27%	18,023	24%	0.4%	1.1%	29
Male	147	73%	57,922	76%	1.0%	3.7%	29
Not Available	-	-	86	0%	-	0.6%	18
TOTAL	201	100%	76,031	100%	0.7%	2.4%	30
Race							
American Indian/Alaskan Native	1	0%	1,319	2%	1.3%	3.6%	27
Asian	1	0%	586	1%	0.1%	1.0%	29
Black/African American	37	18%	22,369	29%	1.4%	3.7%	27
Native Hawaiian/ Pacific Islander	-	-	44	0%	-	2.7%	14
White	141	70%	33,415	44%	0.7%	1.8%	29
Hispanic or Latino	-	-	6,223	8%	-	3.1%	8
Multi-Racial	-	-	910	1%	-	3.0%	11
Other Race	16	8%	1,191	2%	0.7%	1.8%	19
Not Available	5	2%	9,649	13%	0.4%	2.8%	24
TOTAL	201	100%	75,706	100%	0.7%	2.3%	30
Hispanic Origin							
Hispanic or Latino	18	9%	9,120	12%	1.4%	3.2%	22
Not Hispanic or Latino	12	6%	43,523	57%	0.7%	2.5%	23
Not Available	171	85%	937	1%	0.7%	0.8%	18
TOTAL	201	100%	53,580	70%	0.7%	2.5%	24

Note:

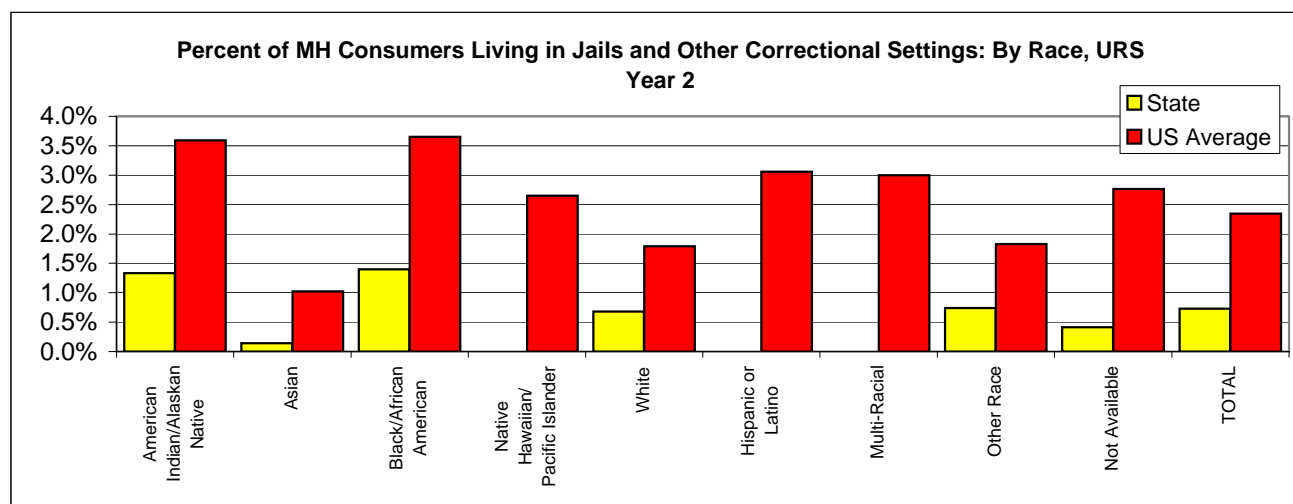
US totals are based on states reporting.

This table uses data from URS/DIG Table 15.

US totals are calculated uniquely for each data element based on only those states who reported numerator (clients served) data.

State Notes:

Greater than one race cannot be reported by DMH systems. Age group is calculated based on age at the end of the reporting period. Child/Adolescent services are provided for individuals



OUTCOMES DOMAIN: TABLE 1. EMPLOYMENT STATUS OF ADULT MENTAL HEALTH CONSUMERS SERVED IN THE COMMUNITY BY AGE AND GENDER, FY 2003

STATE: **Massachusetts**

	State				State MH Consumers Employed As a % of Those in Labor Force	US MH Consumers Employed As a % of Those in Labor Force	State MH Consumers Employed as % of Served in Community	US MH Consumers Employed as % of Served in Community	States Reporting
	Mental Health Consumers Employed	MH Consumers who were Unemployed	Adults Served in Labor Force *	Adults Served with Known Employment Status**					
<u>Age</u>									
18 to 20	88	243	331	736	26.6%	29.7%	12.0%	18.5%	36
21 to 64	2,029	4,582	6,611	11,783	30.7%	33.0%	17.2%	24.1%	37
65 and Over	19	127	146	490	13.0%	21.4%	3.9%	12.2%	36
Not Available	-	-	-	-	-	11.8%	-	10.0%	17
TOTAL	2,136	4,952	7,088	13,009	30.1%	31.6%	16.4%	22.3%	42
<u>Gender</u>									
Female	918	2,389	3,307	6,260	27.8%	31.0%	14.7%	21.6%	42
Male	1,218	2,563	3,781	6,749	32.2%	32.5%	18.0%	23.3%	42
Not Available	-	-	-	-	-	34.9%	-	28.3%	28
TOTAL	2,136	4,952	7,088	13,009	30.1%	31.6%	16.4%	22.3%	42

Note:

Mental Health Adults in Labor Force is the sum of MH consumers employed plus unemployed.

Adults Served in Community excludes persons for whom employment status was unknown.

MH Consumers Employed as % of Total Adults Served uses Adults Served as the denominator.

MH Consumers Employed as % of Adults served in Labor Force uses persons employed or Unemployed as the denominator.

This table uses data from URS/DIG Table 4.

State Notes:

Age group is calculated based on age at the end of the reporting period. Child/Adolescent services are provide for individuals from birth through 18 years of age.

None

Data to support the Block Grant indicators were retrieved from different base systems at different points in time, therefore are not uniform. The goal of the grant is to bridge the existing gap. For more details, please refer to p.

OUTCOMES DOMAIN: TABLE 2. CONSUMER SURVEY RESULTS, FY 2003

STATE: Massachusetts

State Identifier:	Children		States Reporting	Adults		States Reporting
Indicators	State	US Average		State	US Average	
1. Percent Reporting Positively About Access.		81%	34	70%	85%	43
2. Percent Reporting Positively About Quality and Appropriateness for Adults / Reporting Positively about Satisfaction for Children.		78%	34	78%	86%	43
3. Percent Reporting Positively About Outcomes.		60%	35	64%	72%	42
4. Percent of Family Members Reporting on Participation In treatment Planning.		80%	34			
5. Percent of Family Members Reporting High Cultural Sensitivity of Staff.		78%	33			
6. Percent of Adults Reporting on Participation In Treatment Planning.				82%	78%	38
7. Percent of Adults Positively about General Satisfaction with Services.				79%	87%	41

	Massachusetts	US	Massachusetts	US
1. Which Consumer Survey was used?		YSS-F = 26		28 Item MHSIP = 20 Other MHSIP = 22 Other Survey = 5
2. Did you use a Spanish translation?		7		14
How many responses are the results based on?				
Response Rate		39%	90.0%	57.8%
Number of Survey Contacts Made		53,080	282	109,716
Completed Surveys		28,919	254	103,624
Number of Surveys Attempted (sent out)		91,213	282	182,839
3. Populations covered in survey?	0	Sample = 32 All Consumers = 3	Sample of MH Consumers	Sample = 38 All Consumers = 6
Random Sample Conducted?		15		13
4. Who is Sampled?				
Current Clients		33	Yes	30
Former Clients		18		14
5. Please describe the populations included in your sample: (e.g., all adults, only adults with SMI, etc.)				
All Adults or Children Served		12		17
SMI Adults or SED Children	0	1	Adults with SMI	13
Persons Covered by Medicaid		12		9

State Notes:

A Massachusetts-based MH consumer-directed research organization, Consumer Quality Initiatives, Inc. developed a survey to assess perceptions of care and

OUTCOMES DOMAIN: TABLE 3. CONSUMER SURVEY RESULTS, BY RACE/ETHNICITY, FY 2003STATE: **Massachusetts**

Race/Ethnicity	Consumer Survey Indicators									
	1. Percent Reporting Positively About Access		2. Percent Reporting Positively About Quality and Appropriateness for Adults		3. Percent Reporting Positively About Outcomes		6. Percent of Adults Reporting on Participation In Treatment Planning. (Optional)		7. Percent of Adults Positively about General Satisfaction with Services. (Optional)	
	State	US Average	State	US Average	State	US Average	State	US Average	State	US Average
Total	-	85%	-	86%	-	70%	-	76%	-	86%
American Indian/ Alaskan Native	-	84%	-	86%	-	73%	-	79%	-	86%
Asian	-	89%	-	88%	-	68%	-	75%	-	90%
Black/ African American	-	86%	-	85%	-	75%	-	74%	-	85%
Native Hawaiian/ Pacific Islander	-	92%	-	91%	-	85%	-	85%	-	92%
White	-	84%	-	85%	-	69%	-	75%	-	85%
Hispanic	-	87%	-	88%	-	68%	-	77%	-	88%
Multi-Racial	-	85%	-	86%	-	77%	-	76%	-	87%
Other Race	-	86%	-	87%	-	65%	-	76%	-	87%

Note:

This table uses data from URS/DIG Table 11a.

State Notes:

None

OUTCOMES DOMAIN: TABLE 4: READMISSION WITHIN 30 DAYS BY AGE, GENDER AND RACE, FY 2003

STATE: Massachusetts

	Readmission within 30 days to state psychiatric hospitals: "Civil" (Non-Forensic) Patients						Readmission within 30 days to state psychiatric hospitals: Forensic Patients					
	State			US			State			US		
	n Readmissions	n Discharges	%	n Readmissions	n Discharges	% States Resp.	n Readmissions	n Discharges	%	n Readmissions	n Discharges	% States Resp.
Age												
0 to 3	-	-		1	15	6.7%						
4 to 12	-	1		153	2,685	5.7%	2			4	51	7.8%
13 to 17	-	41		602	9,067	6.6%	41			8	399	2.0%
18 to 20	-	74		512	6,093	8.4%	74			41	675	6.1%
21 to 64	12	974	1.2%	8,284	93,470	8.9%	29	974	3.0%	474	11,544	4.1%
65 to 74	-	22		130	2,624	5.0%	1	22	4.5%	6	201	3.0%
75 and Over	1	11	9.1%	45	1,561	2.9%	11			3	88	3.4%
Not Available	-	1		139	1,120	12.4%				14	78	17.9%
TOTAL	13	1,124	1.2%	9,874	116,635	8.5%	30	1,124	2.7%	550	13,036	4.2%
Gender												
Female	3	399	0.8%	3,922	48,510	8.1%	13	399	3.3%	101	2,418	4.2%
Male	10	725	1.4%	5,974	68,042	8.8%	17	725	2.3%	448	10,615	4.2%
Not Available	-	-		-	49	-				1		
TOTAL	13	1,124	1.2%	9,904	116,541	8.5%	30	1,124	2.7%	550	13,033	4.2%
Race												
American Indian/Alaskan Native	-	4		65	1,034	6.3%	4			77		
Asian	-	14		41	816	5.0%	1	14	7.1%	4	156	2.6%
Black/African American	2	204	1.0%	3,347	33,254	10.1%	9	204	4.4%	233	5,053	4.6%
Native Hawaiian/Pacific Islander	-	-		13	196	6.6%				12	61	19.7%
White	10	774	1.3%	6,063	76,001	8.0%	15	774	1.9%	266	6,387	4.2%
Hispanic or Latino	-	-		211	3,411	6.2%				24	1,076	2.2%
Multi-Racial	-	-		18	322	5.6%				8		
Other Race	1	101	1.0%	90	1,267	7.1%	4	101	4.0%	10	176	5.7%
Not Available	-	27		18	319	5.6%	1	27	3.7%	2	48	4.2%
TOTAL	13	1,124	1.2%	9,866	116,620	8.5%	30	1,124	2.7%	551	13,042	4.2%
Hispanic Origin												
Hispanic or Latino	2	97	2.1%	474	4,223	11.2%	5	97	5.2%	21	350	6.0%
Not Hispanic or Latino	-	42		3,571	43,227	8.3%	1	42	2.4%	178	2,651	6.7%
Not Available	11	985	1.1%	144	2,538	5.7%	24	985	2.4%	27	1,079	2.5%
TOTAL	13	1,124	1.2%	4,827	57,627	8.4%				445	9,338	4.8%

Forensics included in "non forensic" data?

Forensic patients are not included.

Note:

US totals are based on states reporting.

This table uses data from URS/DIG Table 20.

State Notes:

Forensic patients are not included.

OUTCOMES DOMAIN: TABLE 5: READMISSION WITHIN 180 DAYS BY AGE, GENDER AND RACE, FY 2003

STATE: **Massachusetts**

	Readmission within 180 days to state psychiatric hospitals: "Civil" (Non-Forensic) Patients							Readmission within 180 days to state psychiatric hospitals: Forensic Patients						
	State			US			States Resp.	State			US			States Resp.
	n Readmissions	n Discharges	%	n Readmissions	n Discharges	%		n Readmissions	n Discharges	%	n Readmissions	n Discharges	%	
Age														
0 to 3	-	-		1	15	6.7%	1							
4 to 12	-	1		330	2,685	12.3%	11	2			5	51	9.8%	1
13 to 17	1	41	2.4%	1,197	9,067	13.2%	21	41			26	399	6.5%	3
18 to 20	1	74	1.4%	1,044	6,093	17.1%	30	1	74	1.4%	94	675	13.9%	13
21 to 64	41	974	4.2%	18,839	93,470	20.2%	31	61	974	6.3%	1,548	11,544	13.4%	25
65 to 74	-	22		374	2,624	14.3%	24	1	22	4.5%	18	201	9.0%	8
75 and Over	3	11	27.3%	109	1,561	7.0%	15		11		9	88	10.2%	5
Not Available	-	1		276	1,120	24.6%	3				21	78	26.9%	1
TOTAL	46	1,124	4.1%	22,170	116,635	19.0%	31	63	1,124	5.6%	1,721	13,036	13.2%	25
Gender														
Female	13	399	3.3%	8,873	48,510	18.3%	30	33	399	8.3%	304	2,418	12.6%	17
Male	33	725	4.6%	13,286	68,042	19.5%	31	30	725	4.1%	1,417	10,615	13.3%	25
Not Available	-	-		1	49	2.0%	1							
TOTAL	46	1,124	4.1%	22,170	116,541	19.0%	31	63	1,124	5.6%	1,721	13,033	13.2%	19
Race														
American Indian/Alaskan Native	-	4		108	1,034	10.4%	15		4		7	77	9.1%	4
Asian	1	14	7.1%	107	816	13.1%	18	2	14	14.3%	17	156	10.9%	8
Black/African American	5	204	2.5%	7,806	33,254	23.5%	25	23	204	11.3%	785	5,053	15.5%	19
Native Hawaiian/ Pacific Islander	-	-		18	196	9.2%	5				12	61	19.7%	3
White	39	774	5.0%	13,483	76,001	17.7%	30	32	774	4.1%	743	6,387	11.6%	21
Hispanic or Latino	-	-		412	3,411	12.1%	19				136	1,076	12.6%	11
Multi-Racial	-	-		30	322	9.3%	4				1	8	12.5%	1
Other Race	1	101	1.0%	174	1,267	13.7%	15	5	101	5.0%	17	176	9.7%	6
Not Available	-	27		32	319	10.0%	8	1	27	3.7%	3	48	6.3%	3
TOTAL	46	1,124	4.1%	22,170	116,541	19.0%	31	63	1,124	5.6%	1,721	13,042	13.2%	20
Hispanic Origin														
Hispanic or Latino	2	97	2.1%	1,018	4,223	24.1%	10	8	97	8.2%	65	350	18.6%	5
Not Hispanic or Latino	2	42	4.8%	7,769	43,227	18.0%	14	2	42	4.8%	480	2,651	18.1%	12
Not Available	42	985	4.3%	251	2,538	9.9%	7	53	985	5.4%	58	1,079	5.4%	3
TOTAL	46	1,124	4.1%	11,152	57,627	19.4%	18				1,340	9,338	14.3%	15

Forensics included in "non forensic" data?

Forensic patients are not included. Greater than one race cannot be reported by DMH systems. Age group is calculated based on age at the end of the

Note:

US totals are based on states reporting.

This table uses data from URS/DIG Table 20.

State Notes:

Forensic patients are not included.

**OUTCOMES DOMAIN: TABLE 6: READMISSION WITHIN 30 AND 180 DAYS TO ANY PSYCHIATRIC INPATIENT BED IN THE SMHA SYSTEM
BY AGE, GENDER AND RACE, FY 2003**

STATE: **Massachusetts**

STATE: Massachusetts

	Readmission within 30 days to any psychiatric hospitals						Readmission within 180 days to any psychiatric hospitals							
	State			US			States Resp.	State			US			States Resp.
	n Readmissions	n Discharges	%	n Readmissions	n Discharges	%		n Readmissions	n Discharges	%	n Readmissions	n Discharges	%	
Age														
0 to 3	-	-		5	53	9.4%	2				6	53	11.3%	2
4 to 12	-	-		957	8,919	10.7%	8				1,978	8,919	22.2%	8
13 to 17	-	-		1,643	16,007	10.3%	8				3,295	16,007	20.6%	8
18 to 20	-	-		1,324	9,763	13.6%	9				2,607	9,763	26.7%	9
21 to 64	-	-		22,998	155,749	14.8%	9				45,730	155,749	29.4%	9
65 to 74	-	-		448	5,531	8.1%	8				996	5,531	18.0%	8
75 and Over	-	-		208	4,865	4.3%	6				463	4,865	9.5%	6
Not Available	-	-		153	1,045	14.6%	1				349	1,045	33.4%	3
TOTAL	-	-		27,744	201,932	13.7%	9				55,424	201,932	27.4%	9
Gender														
Female	-	-		11,954	96,952	12.3%	9				24,703	96,952	25.5%	9
Male	-	-		15,782	104,974	15.0%	9				30,720	104,974	29.3%	9
Not Available	-	-		-	6	-	-				1	6	16.7%	1
TOTAL	-	-		27,744	201,932	13.7%	9				55,424	201,932	27.4%	9
Race														
American Indian/Alaskan Native	-	-		237	1,648	14.4%	8				471	1,648	28.6%	8
Asian	-	-		228	1,685	13.5%	8				432	1,685	25.6%	7
Black/African American	-	-		8,107	52,986	15.3%	8				15,632	52,986	29.5%	8
Native Hawaiian/ Pacific Islander	-	-		31	210	14.8%	2				40	210	19.0%	3
White	-	-		12,953	108,670	11.9%	9				25,644	108,670	23.6%	8
Hispanic or Latino	-	-		1,340	8,626	15.5%	5				2,661	8,626	30.8%	5
Multi-Racial	-	-		17	146	11.6%	1				25	146	17.1%	1
Other Race	-	-		4,500	23,517	19.1%	5				9,878	23,517	42.0%	5
Not Available	-	-		323	4,443	7.3%	5				641	4,443	14.4%	6
TOTAL	-	-		27,744	201,932	13.7%	9				55,424	201,932	27.4%	9
Hispanic Origin														
Hispanic or Latino	-	-		343	2,437	14.1%	3				739	2,437	30.3%	3
Not Hispanic or Latino	-	-		4,247	30,901	13.7%	3				8,085	30,901	26.2%	3
Not Available	-	-		23	311	7.4%	2				39	311	12.5%	2
TOTAL	-	-		9,189	96,646	9.5%	6				16,543	96,646	17.1%	6

Forensics included in Table?

Note:

US totals are based on states reporting.

This table uses data from URS/DIG Table 21.

State Notes:

2003 CMHS Uniform Reporting System Output Table

STRUCTURE DOMAIN: TABLE 1.

STATE MENTAL HEALTH AGENCY CONTROLLED
EXPENDITURES FOR MENTAL HEALTH, FY 2002

STATE: **Massachusetts**

	State <u>Expenditures</u>	% Total <u>State Expenditures</u>	US <u>Expenditures</u>	%Total <u>US Expenditures</u>
State Hospitals	\$125,900,000	18%	\$7,645,030,827	30%
Other 24-Hour Care	\$315,400,000	46%	\$4,636,694,637	18%
Ambulatory/Community	\$227,400,000	33%	\$12,236,302,252	49%
TOTAL	\$689,600,000		\$25,156,162,181	

Note:

Total also includes additional SMHA expenditures for research, training, administration, and other central and regional office expenditures.
Preliminary Data from NRI's Funding Sources and Expenditures of State Mental Health Agencies, FY 2002 report, Table11 "SMHA-Controlled Expenditures for Mental Health Services".

State Notes:

None

**STRUCTURE DOMAIN: TABLE 2 STATE MENTAL HEALTH AGENCY CONTROLLED
REVENUES BY FUNDING SOURCE, FY 2002**

STATE: **Massachusetts**

	<u>State Hospital</u>			<u>Ambulatory/Community</u>		
	State Revenues	% Total	% Total (US)	State Revenues	% Total	% Total (US)
Medicaid	\$7,222,039	5%	29%	\$106,992,669	17%	44%
Community MH Block Grant	\$0	-	0%	\$7,931,447	1%	2%
Other SAMHSA	\$0	-	0%	\$2,527,128	0%	0.3%
Other Federal (non-SAMHSA)	\$749,561	1%	6%	\$4,885,271	1%	4%
State	\$132,500,000	94%	61%	\$522,300,000	81%	41%
Other	\$784,956	1%	4%	\$2,582,130	0%	8%
TOTAL	\$141,256,556	100%	100%	\$647,218,645	100%	100%

Note:Preliminary data from NRI's Funding Sources and Expenditures of State Mental Health Agencies, FY 2002 report.

State Mental Health Agency Controlled Expenditures and Revenues, Tables 25, 26, and 27.

State Notes:

None

**STRUCTURE DOMAIN: TABLE 3. FEDERAL MENTAL HEALTH BLOCK GRANT
EXPENDITURES FOR NON-DIRECT SERVICE
ACTIVITIES, FY 2003**

STATE: **Massachusetts**

	State Non Direct BG Expenditures	% Total	US % Total
Technical Assistance Activities		-	24.3%
Planning Council		-	3.8%
Administration	\$47,179	21.9%	23.2%
Data Collection/Reporting		-	16.5%
Other Activities	\$168,591	78.1%	33.0%
Total	\$215,770	100.0%	100.0%

Note:

This table uses data from URS/DIG Table 8.

State Notes:

Executive and Office Administration Expenditures are grouped together in MHA Administration.

2003 CMHS Uniform Reporting System Output Table				
STRUCTURE DOMAIN: TABLE 4.		MENTAL HEALTH PROGRAMS FUNDED BY THE FEDERAL MENTAL		
		HEALTH BLOCK GRANT, FY 2003		
STATE:	Massachusetts	Programs = 61		\$8,424,693
Agency Name	Agency Address	Agency Director	Agency Phone	MH Block Grant Allocation
Brockton Area Multi-Services. Inc	500 Belmont Street, Suite 230, Brockton	Anthony Simonelli	508-580-8700	\$963,516
Community Healthlink, Inc.	72 Jaques Avenue, Worcester	Deborah Eckstrom	508-860-1121	\$909,912
Health & Education Services	PO Box 492, Beverly	William C Madaus, Ed.D	978-921-1293	\$546,392
South Shore Mental Health Center, Inc.	6 Fort Street, Quincy	Harry Shulman	617-847-1950	\$486,486
South Middlesex Opportunity Council, Inc.	300 Howard Street, Framingham	James Cuddy	508-879-2250	\$472,800
Tri-City Mental Health and Retardation Center, Inc.	10 Cabot Road, Medford	Anne P.Umana	781-397-2100	\$333,598
Riverside Community Mental Health &	450 Washington Street Suite 201, Dedham	Scott M Bock	781-329-0909	\$273,256
Community Health & Alternative Opportunities	7 Thorndike Street, Beverly	Jeff Goldfarb	978-927-0217	\$269,377
The Edinburg Center, Inc.	1040 Waltham Street, Suite 200, Lexington	Ellen Attaliades	781-862-3600	\$244,232
M.S.P.C.C.	399 Boylston Street, 3rd Floor, Boston	Marylou Sudders	617-587-1500	\$237,148
Somerville Mental Health Association, Inc.	167 Holland Street #133, Somerville	Peter B Lenrow, PHD	617-629-5373	\$234,173
Genesis Clubhouse, Inc.	274 Lincoln Street, Worcester	Kevin Bradley	508-831-0100	\$222,364
Vinfen Corporation	950 Cambridge Street, Cambridge	Gary W. Lamson	617-441-1727	\$199,869
Arbour Health Systems Foundtn	14 Fordham Road, Allston		617-782-6460	\$195,000
Boston Medical Center	1010 Massachusetts Avenue, Boston	Elaine Ulian	617-534-5000	\$161,995
North Suffolk Mental Health Association, Inc.	301 Broadway, Chelsea	Jeanne Russo	617-889-4860	\$160,666
Work, Inc.	3 Arlington Street, North Quincy	Henry H. Cheney	617-691-1802	\$160,337
Wayside Youth & Family Support Network	75 Fountain Street, Framingham	Dr.Eric L. Masi	508-879-9800	\$155,525
MSA Vendor	Multiple Vendors			\$153,988
Child & Family Service	1061 Pleasant Street, New Bedford	John Jackson	508-996-8572	\$138,055
M-Power, Inc.	197 Ashmont Street, Dorchester	Deborah Bridge	617-929-4111	\$136,023
Center for Health and Development, Inc.	100 Boylston Street., Suite 1075, Boston	Kennety Spicer	617-357-0224	\$111,512
Center for Human Development, Inc.	332 Birnie Avenue, Springfield	Elizabeth Lee Loughran	413-733-6624	\$109,674
Harrington Memorial Hospital	100 South Street, Southbridge	Richard M Mangion	508-765-9167	\$99,686
Advocates, Inc.	27 Hollis Street, Framingham	William Taylor	508-620-0024	\$97,000
Western Mass. Training Consortium, Inc.	187 Hight Street, Suite 204, Holyoke	Marylou Sullivan	413-536-2401	\$95,732
Harvard University	OSR, 1350 Mass Avenue, Cambridge	Kathleen Mercier	617-495-5501	\$95,000
Servicenet, Inc	129 King Street, Northampton	Susan Stubbs	413-584-7329	\$79,742
University of Mass Medical School Trusts	55 Lake Avenue North, Worcester			\$76,000
Sullivan & Associates, Inc.	PO Box 2853, Springfield	Linda Sullivan, M.Ed.	413-7336100	\$65,000
May Institute	3 Commerce Way, Norwood	Walter Christian	781-440-0400	\$64,628
U. Mass. Medical School Medical School Trusts	55 Lake Avenue North, Worcester	Aaron Lazare, M.D.	508-856-6537	\$60,792
Mass Association of Older Americans	110 Arlington Street, Boston	Anne Hargreaves	617-426-0804	\$60,000
Employment Options, Inc.	200 E.Main Street, Marlborough	Lyn Branscomb	508-485-5051	\$57,350
Eliot Community Human Services	186 Bedford Street, Lexington	Kate Markarian	781-861-0890	\$50,000

2003 CMHS Uniform Reporting System Output Table				
STRUCTURE DOMAIN: TABLE 4.		MENTAL HEALTH PROGRAMS FUNDED BY THE FEDERAL MENTAL		
		HEALTH BLOCK GRANT, FY 2003		
STATE:	Massachusetts	Programs = 61		\$8,424,693
Agency Name	Agency Address	Agency Director	Agency Phone	MH Block Grant Allocation
Center House, Inc	66 Canal Street, Boston	Bob Schueler	617-788-1001	\$50,000
Mental Health Resources Plus Inc.	One Canal Street, Lawrence	Nancy Weinstein	978-685-6609	\$50,000
Human Resources Unlimited, Inc.	120 Maple Street Suite 400, Springfield	Donald G Kozera	413-781-5359	\$50,000
Roxbury Multi Service Center	317 Blue Hill Avenue, Dorchester	Brenda Gadson	617-427-4470	\$39,250
Cape Cod Alcoholism Intervention & Fellowship Health Resources	200 Terheun Drive, PO Box 929, Falmouth	Raymond Tamasi	508-540-6500	\$37,707
Mental Health & Substance Abuse Svcs.of	25 Blackstone Valley Place #300, Lincoln	Joseph Dziobek	401-333-3980	\$35,500
The Bridge of Central Mass Inc	333 East Street, Pittsfield	Marjorie Cohen	413-499-0412	\$35,028
The Guidance Center, Inc.	4 Mann Street, Worcester	Barent Walsh	508-755-0333	\$34,971
Northeast Independent Living Program, Inc.	5 Sacramento Street, Cambridge	Susan C Ayers	617-354-2275	\$32,423
Alternative Supports Inc	20 Ballard Road, Lawrence	Charles Carr	978-687-4288	\$30,000
Central Middlesex Association for Retarded	47 Calveary Street, Waltham		617-893-0122	\$27,413
Turning Point, Inc.	147 New Boston Street, Woburn	Sheri McCann	781-935-7057	\$23,209
Eagleton School Inc	PO Box 548, Newburyport,	Geraldine Dorr	978-462-8251	\$22,739
Northeastern Family Institute	446 Monterey Road, Gt Barrington	Bruce Bona	413-528-9188	\$22,363
	10 Harbor Street, Danvers	Steven R Hahn	978-774-0744	\$20,396
National Alliance for the Mentally Ill of Mass., Inc.	400 W Cummings Pk #6650, Woburn	Tobias Fisher	781-938-4048	\$20,000
Massachusetts Association for Mental	197 Ashmont Street, Dorchester			\$20,000
Bay Cove Human Services, Inc.	66 Canal Street, 2nd Floor, Boston	Stanley P Connors	617-371-3003	\$15,464
Community Enterprises, Inc.	PO Box 598, Northampton	Richard W. Venne	413-584-1460	\$14,977
Family Continuity Program, Inc	11 Lawrence Street Suite 320, Lawrence	David Simonds	781-961-9700	\$14,798
Alternative Unlimited, Inc.	54 Douglas Road, Whitinsville	Dennis Rice	508-234-6232	\$13,896
Brighton Allston Mental Health Assoc., Inc.	77B Warren Street, #2, Brighton	Thomas E Belski	617-787-1901	\$13,000
John S Swanson MD	49 Ashton Lane, So. Hadley			\$10,983
Open Order Vendor	Multiple Vendors			\$7,240
Comprehensive Outpatient Services. Inc	2 Courthouse Lane #3, Chelmsford	Bruce Mermelstein, Ed.D.	978-275-9444	\$3,900
Clinical & Support Options Inc	PO Box 1365, Greenfield	Richard Nadolski	413-774-1017	\$2,607